1. Introduction

elastik is a revolutionary platform that empowers teachers to pinpoint and address unidentified gaps in their students' learning in Maths, English and Science. It saves time by reducing the administrative burden, freeing teachers to do what they do best: stretch children to help them thrive.

elastik is built and maintained entirely using Amazon Web Services which employs industry-leading privacy safeguards and security controls.

2.What data is collected?

We may collect contact details including your name, address, email address, phone numbers and your date of birth / age, including in your capacity as a student as part of class lists from schools.
We collect other student data such as actual test results, provided to us by schools who receive this data from the Australian Curriculum, Assessment and Reporting Authority.
We collect from schools data about students in the form of results in sample tests.
We also collect information about teachers accessing our platform, including names and email addresses.

3.How is the data used?

During on-boarding, the school provides the necessary information for a student to be linked with the correct teacher and classroom. This includes the student's unique ID number, name, school, class and teacher information. Teachers can assign tasks and activities within the platform, and students will enter their responses directly to the portal. Information collected through this process includes the students' answers and results, time spent completing tasks, details about the device used (for example your internet or IP address, and browser type used) and the number of logins.

4. Is the data secure?

elastik puts the privacy and security of data at the forefront of everything it does and has put in place measures to protect the information of all users of our platform. Our policies have been developed to adhere to the local privacy laws including the Australian Privacy Act and General Data Protection Regulations (GDPR). In addition to secure cloud management systems, elastik uses strict access controls to ensure that only teachers in a school can access data within their school. Elastik employees undergo annual privacy and security training.

5.When is the data deleted?

Your school retains control over the user data and can request its removal from our system at any time. If an explicit request to remove information is not provided, user data is automatically anonymised once the account is no longer active and has been unused for 3 years. We allow for this 3 year time period to allow schools to recontinue their elastik journey and track cohort progression.

6.Where is student, teacher and school data stored?

All data within our platform is securely stored using Amazon Web Services in Sydney. Australian based data will never leave the jurisdiction. Personally identifiable data will never be shared with external parties.

You can access our privacy policy at https://elastik.com/en-au/

For further questions, please get in touch with us at privacy@elastik.com