



Acceptable Use Policy

Purpose

This Acceptable Use Policy (“Policy”) outlines the standards of conduct and behaviour expected from all Users of Elastik (the “Tool”). By accessing or using the Tool, Users agree to comply with this Policy and acknowledge that any breach of these provisions may result in the suspension or termination of access, legal action, or other remedies as determined appropriate by Elastik.

1. General Principles

Users of the Tool must:

- 1.1. Use the Tool responsibly, ethically, and in accordance with all applicable laws, rules, and regulations.
- 1.2. Respect the rights, privacy, and security of all other Users and stakeholders.
- 1.3. Ensure that their use of the Tool does not compromise the integrity, availability, or functionality of the platform or its related services.

2. Prohibited Conduct

Users must not engage in any activities that:

2.1. Infringe Upon the Rights of Others

- a. Use the Tool in a manner that infringes or violates the intellectual property rights, privacy rights, or any other rights of Elastik, other Users, or third parties.
- b. Restrict, inhibit, or interfere with the ability of any other User to access or enjoy the Tool. This includes, but is not limited to, actions that harass, intimidate, or cause distress to other Users or persons.

2.2. Violate Laws or Harm Others

- a. Use the Tool for any unlawful, fraudulent, or malicious purpose.
- b. Exploit or attempt to exploit, harm, or endanger any individual, including minors, in any manner.
- c. Engage in any activity that promotes violence, discrimination, hatred, or illegal activities.

2.3. Compromise Security

- a. Probe, scan, or test the vulnerability of the Tool or any network connected to it.
- b. Breach, disable, or circumvent security or authentication measures implemented within the Tool or its connected networks.
- c. Conduct or participate in distributed denial-of-service (DDoS) attacks, introduce viruses, malware, or other harmful code, or otherwise disrupt the functionality of the Tool or associated networks.

2.4. Interfere with Operations

- a. Interfere with or disrupt the normal operations of the Tool, including through the use of automated tools, bots, or other programs that overload the Tool’s infrastructure.
- b. Manipulate or misuse the Tool’s features to gain unauthorised access or advantages, including data scraping, data harvesting, or unauthorised data extraction.
- c. Impersonate any person, entity, or organisation, or falsely state or otherwise misrepresent affiliation with any person, entity, or organisation.

3. Content Guidelines

Users must not upload, share, or otherwise transmit through the Tool any content that:

- 3.1. Contains offensive, defamatory, obscene, or indecent material.
- 3.2. Violates any applicable copyright, trademark, or other intellectual property rights.
- 3.3. Promotes hate speech, violence, or discriminatory practices.
- 3.4. Includes sensitive personal information of third parties without their consent.

4. Monitoring and Enforcement

4.1. Elastik reserves the right to monitor activity on the Tool to ensure compliance with this Policy. However, Elastik does not guarantee the review of all content or activities.

4.2. Elastik may take appropriate action in response to any breach of this Policy, including but not limited to:

- Temporary or permanent suspension of access to the Tool.
- Notification to relevant law enforcement or regulatory authorities.
- Legal action to recover damages or seek injunctive relief.

5. Reporting Violations

5.1. Users who become aware of any violations of this Policy are encouraged to report them promptly to Elastik via support@elastik.com

5.2. Elastik will handle all reports confidentially and investigate complaints in accordance with its internal procedures.

6. Liability and Indemnification

6.1. Users are solely responsible for their use of the Tool and any consequences arising from their actions.

6.2. Users agree to indemnify and hold harmless Elastik from any claims, damages, or liabilities arising from their breach of this Policy.

7. Policy Updates

Elastik reserves the right to amend or update this Policy at its discretion. Users will be notified of material changes, and continued use of the Tool after such notification constitutes acceptance of the updated Policy.